

U.S. EMPLOYEE RESOURCES

TOPIC	EXAMPLE(S)	CONTACT
BENEFITS	<ul style="list-style-type: none"> • Medical, dental or vision benefit coverage • Dependent Verification for newly added dependents • Life events – marriage, domestic partnership, birth, divorce • Spending Accounts (HSA, FSA or commuter) • Retirement planning, inquiries for SRP/401(k) or pension • Freedom 2 Save • 1095-C and 1099-R forms • Address change (terminated or retired individuals) 	<p>Abbott Benefits Center</p> <p>Abbott Benefits Center</p> <p>844-306-9222</p> <p>Monday – Friday 7 a.m. to 7 p.m. CT</p>
MEDICAL PLANS	<ul style="list-style-type: none"> • Assistance with claims, coverage, or providers • Second opinion services • Plan comparison, assistance in selecting coverage 	<p>Abbott Care Coordinators</p> <p>abbotthealthplan.com</p> <p>888-614-1011</p> <p>Daily 7:30 a.m. to 9 p.m. CT</p>
EMPLOYMENT / INCOME VERIFICATION	<ul style="list-style-type: none"> • Income verification for mortgage or financial background (Employer Code – Abbott:10020, ARDX:26620 SJM: 15899) • Active employees can generate their own employment verification letter via Workday typing “employment verification” in the search bar 	<p>The Work Number</p> <p>www.theworknumber.com/verifier</p> <p>www.theworknumber.com/employees</p> <p>800-367-5690</p> <p>Monday – Friday 7 a.m. to 8 p.m. CT</p>
PERSONAL / EMPLOYMENT INFORMATION	<ul style="list-style-type: none"> • Name change – marriage, divorce • Address change (active employees) • Incorrect data in Workday • Years of service / service date inquiries • Contractor service credit • Resignation/termination • Report a death of an employee or retiree 	<p>HR Service Center</p> <p>hrservicecenter.abbott.com</p> <p>877-228-4707</p> <p>Sunday 7 p.m. to Friday 7 p.m. CT</p>
PAYROLL / HR SERVICE CENTER	<ul style="list-style-type: none"> • W-2 inquiries • Tax Deductions • Vacation/time off (time tracking, vacation buy) • Direct deposit 	<p>HR Service Center</p> <p>hrservicecenter.abbott.com</p> <p>877-228-4707</p> <p>Sunday 7 p.m. to Friday 7 p.m. CT</p>
WELLNESS (CASTLIGHT)	<ul style="list-style-type: none"> • Castlight account/eligibility • Take health assessment • Earn points for healthy activities • Schedule health screening 	<p>Castlight</p> <p>iLiveLifeWell.com</p> <p>844-711-7113</p> <p>Monday – Friday 7 a.m. to 8 p.m. CT</p>

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U.S. EMPLOYEE RESOURCES (CONTINUED)

TOPIC	EXAMPLE(S)	CONTACT
WELLNESS (SPRING HEALTH)	<ul style="list-style-type: none"> • Mental health counseling – free therapy sessions from trusted providers • Alcohol and substance use support • On-demand digital tools and wellness exercises • Dedicated clinical experts • Medication management support • Coaching sessions • Work-life services, and legal and financial consultations • 24/7 support during crisis situations 	<p>Spring Health</p> <p>iLiveLifeWell.com</p> <p>855-629-0554 (or 800-626-0738)</p> <p>Option 1 for Spanish, 2 for crisis, 3 for general support, 4 for manager support</p>
LEAVE INFORMATION (TIME AWAY FROM WORK)	<ul style="list-style-type: none"> • Maternity leave • Family leave/Parental leave • Other (bereavement, military, personal etc.) • Short-term medical and long-term disability • Vacation and time off 	<p>myHRportal</p> <p>Leaves and Time Off (sharepoint.com)</p>
FAMILY CARE SUPPORT	<ul style="list-style-type: none"> • Free, 24/7, one-on-one personalized support • Exclusive discounts on childcare, senior care, retail and more • A robust database of screened and background-checked caregivers • Resources and support for parents of neurodiverse children • Elder care patient advocacy, care coordination and caregiving support services • Education support including college advisory services 	<p>Care.com</p> <p>abbott.care.com</p> <p>866-814-1638</p>
TUITION ASSISTANCE	<ul style="list-style-type: none"> • Tuition assistance • FreeU bachelor's degree program 	<p>EdAssist</p> <p>abbott.edassist.com</p> <p>(Abbott network username and password are required)</p> <p>866-233-2235</p> <p>Monday – Friday 7 a.m. to 7 p.m. CT</p>