

LET ABBOTT CARE COORDINATORS HELP YOU



As you move into the new year and try to keep yourself and your family healthy, Abbott has a team of Care Coordinators ready to assist you.



Your health care “concierge desk”

The Care Coordinators are an expert team of nurses, patient service representatives and benefit specialists who can help you navigate your medical plan, including:

- Understanding your health and prescription drug benefits
- Finding in-network, quality providers and scheduling appointments
- Identifying ways to lower your out-of-pocket costs and resolving claim or billing issues
- Coordinating pre-authorizations directly with your providers
- Getting second opinions
- Supporting you through smoking cessation and health coaching

**To get started, contact the Care Coordinators at
888-614-1011 (or 614-846-4318 outside the U.S.),
Monday-Friday, 7:30 a.m. – 9 p.m. CT.**

This program is available to participants in Abbott’s HIP PPO and Traditional PPO plans.